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<b>Corporate Dress Code</b>				
Signing Authority:		Chief Executive Officer		
Approval Date:		16-01-2019	Effective Date:	16-01-2019

## **SCOPE:**

This policy and procedure applies to all employees of the Royal Victoria Regional Health Centre (RVH) as well as volunteers and students. These individuals shall be referred to collectively as *workers* herein. The requirements apply whether working on RVH property or working on behalf of or representing RVH elsewhere.

Please refer to Corporate Administrative Policy and Procedure, *Service Provider, Vendor and Contractor Health and Safety* for dress code requirements that apply to those individuals.

## **POLICY STATEMENT:**

At RVH, *Safety is Our Promise*. We are committed to providing a safe and professional working environment. To that end, this policy and procedure establishes a dress code that ensures compliance with legislated occupational health and safety (OHS) and infection prevention and control (IPAC) requirements, in addition to visually demonstrating our commitment to excellent patient-centred care.


This policy and procedure serves to provide clear expectations regarding safe and appropriate personal attire for RVH workers. This shall:

1. Decrease the risk of transfer of infectious organisms from one person to another, one area to another, and into the community.
2. Decrease the risk of worker injury.
3. Present a professional image to support the public's perception of safe, high quality care.

## **DEFINITIONS:**

**Artificial fingernails:** Includes but is not limited to acrylic nails, overlays, tips, bondings, extensions, tapes, inlays, and wraps.

**Direct patient care:** Direct physical hands-on care of, or physical assessment of the patient (e.g., bathing/washing, turning, changing clothes/dressings, caring for open wounds/lesions, toileting, providing incontinence care, ambulating, collecting specimens, performing imaging, etc.), regardless of frequency. Given the extensive contact Environmental Services (EVS) has with the patient environment, EVS Aides shall comply with these provisions. For anyone else entering the patient environment or interacting with patients or patients' bodily fluids, where there is a doubt of the level of precaution

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required, a risk assessment of the nature and duration of interaction shall be done and the appropriate provisions followed accordingly. Please refer to the *Corporate Dress Code Frequently Asked Questions (FAQ)* for examples of this type of risk assessment.

**Good repair:** The item shall not be torn, patched, faded, stained, wrinkled, frayed, or visibly soiled.

**Personal alert device:** Any portable audible and/or transmitting equipment worn by workers, in accordance with Corporate Administrative Policy and Procedure, *Workplace Violence Prevention* (e.g., Staff Alert Pendant, SMART badge, portable Code White button, GIT police call button, etc.).

### **PROCEDURE:**

The provisions herein shall be followed by workers to ensure that personal attire is professional and does not create a hazard or pose an infection risk to patients or themselves. To ensure the proper application of this policy and procedure, the following roles and responsibilities are assigned:

#### **Leaders shall:**

1. Consistently adhere to, personally model and enforce this dress code policy and procedure as well as any additional department-specific requirements that may apply.
2. Address worker failure to adhere to this dress code policy and procedure via re-education and progressive discipline, as appropriate.

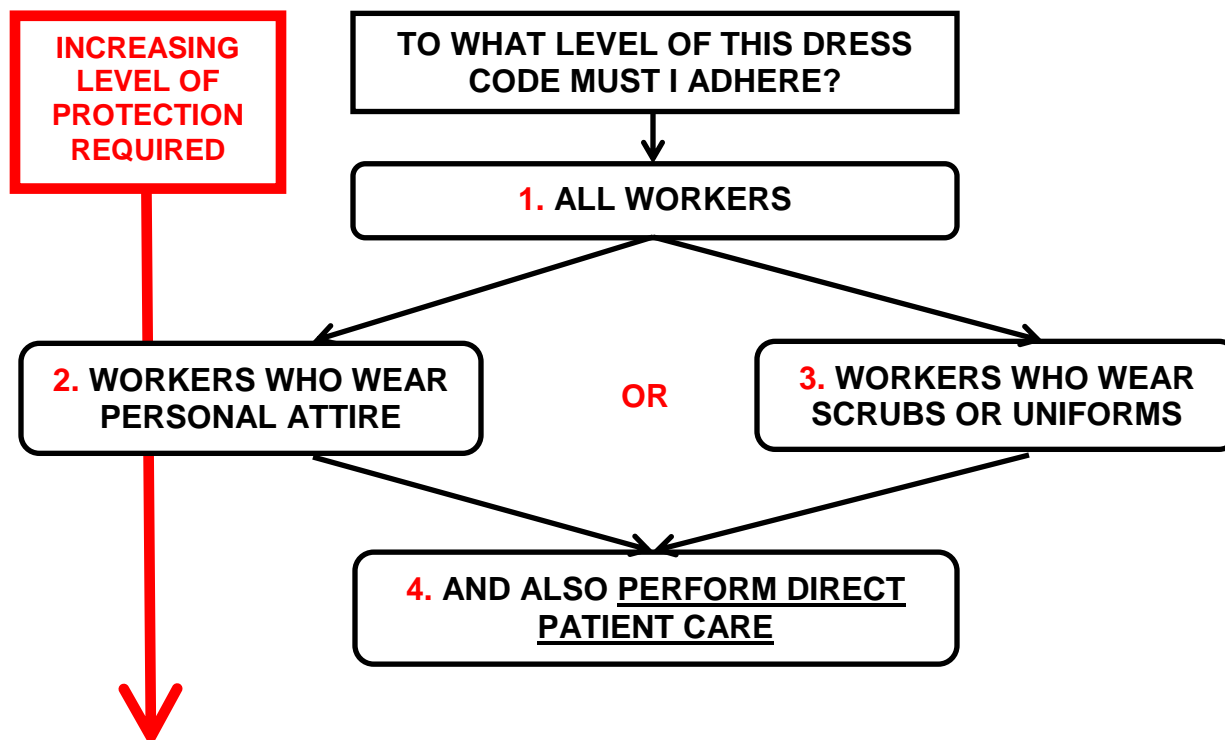
#### **Workers shall:**

1. Follow the provisions set out in this dress code policy and procedure as well as any additional department-specific requirements that may apply. The observance of this policy and procedure constitutes a condition of employment or contract requirements for all workers of RVH (as defined above). Failure to abide by the provisions set out herein shall result in re-education and progressive discipline, as appropriate.

RVH workers shall present themselves in a manner taking into consideration professionalism, cleanliness, health and safety, and infection prevention and control measures. All workers are expected to exercise good judgement in their apparel and grooming habits based on their employment responsibilities.

Given the diversity of workers at RVH, how protective and prescriptive the dress code requirements shall be increases with increased risk of exposure to biological, chemical,

physical and/or radiological hazards. The following algorithm is provided to ensure the correct level of protection is observed:



**Please note:** The provisions below are intended to cover standard RVH functioning and conditions. It is reasonable and understood that in the case of emergency (e.g., codes, large-scale emergencies/disasters, returning when on call, etc.), exceptions will occur.

## 1. ALL WORKERS

The provisions below shall apply to all workers at all times, regardless of position:

- a) The RVH identification badge, SMART badge and applicable personal alert device. are mandatory parts of the dress code and shall be worn at all times. These items shall be worn in the upper left quadrant and such that the name and photo are visible at all times. Non-RVH decals or stickers, shall not be placed over any part of the front of the identification, SMART badge and applicable personal alert device unless authorized to do so. The identification, SMART badge and applicable personal alert device shall be clipped to the clothing or on a retractable badge holder (as appropriate for the type of device). They shall not hang from a lanyard or necklace of any kind. The only exception shall be in the case that they impede direct patient care (by dangling into the field) in which case they may be temporarily moved but then shall be returned to this area upon completion of the direct patient care.

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- b) Where required under the *Health Care and Residential Facilities Regulation* and/or the *Industrial Establishments Regulation*, both made under the *Occupational Health and Safety Act*, or any other applicable governing body or best practice standard, a more prescriptive department-specific dress code shall supersede this policy.
- c) Where required, personal protective equipment (PPE) shall not be compromised or impeded in any way by the worker's attire, jewellery or hair (including facial). Please refer to Corporate IPAC Policy and Procedure (2018) *Personal Protective Equipment in Infection Prevention and Control* for more information. Those seeking a religious exemption regarding facial hair and respiratory protection shall consult with Occupational Health and Safety.
- d) Where there is a reasonable risk of exposure to a biological, chemical, physical, or radiological hazard, workers shall wear the appropriate and/or required uniform, protective clothing and/or personal protective equipment to prevent or minimize contact with that hazard. The extent to which that reasonable risk exists is defined in the applicable [Job Demands Analysis](#) for each position, available on the RVH intranet.
- e) All workers shall wear safe and appropriate footwear in accordance with the applicable level of risk (low, moderate or high) for their job. Please refer to Corporate Administrative Policy and Procedure (2018) *Footwear* for more information.
- f) All workers shall wear safe clothing that does not create an entanglement or pulling hazard (e.g., long strings on clothing, scarves, long necklaces, lanyards, etc.) or a tripping hazard (e.g., too long pant cuffs or dress/skirt hems) within the context of their typical work duties and work environment.
- g) Every effort shall be made to accommodate a worker's religious dress requirement, providing it does not violate legislated occupational health and safety and/or infection prevention and control requirements.
- h) Good personal hygiene (e.g., regular washing, daily mouth hygiene, prevention of body odour, etc.) is required. The following additional provisions shall be observed:
  - i. The use of personal care and laundry products containing scents shall be limited to the extent reasonable as these may cause headaches, nausea or respiratory distress in individuals who are compromised, asthmatic, ill, or otherwise sensitive. Note that products labeled "scent-free" or "unscented" may nonetheless contain compounds that trigger such individuals. Please refer to the Corporate Administrative Policy and Procedure (2018) *Scent Reduction* for more information.
  - ii. Hair styles and hair ornaments shall be such that they do not pose an entanglement hazard and do not obscure vision while performing typical work duties.
  - iii. Fingernails shall be kept trimmed, clean, and at a length that shall not

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impede performance of typical work duties.

- i) If a worker's long hair, loose clothing or jewellery presents a hazard within the context of typical work duties, it shall be suitably confined.
- j) Personal garments and/or underwear shall not be visible through clothing or above the waist band of outer clothing.
- k) Midriff-baring, back-baring, buttock-baring, cleavage/chest-baring, and skin-tight attire shall not be worn.
- l) Hats or caps shall not be worn other than for workers whose typical work duties include working outside, as applicable.

## 2. WORKERS WHO WEAR PERSONAL ATTIRE

In addition to the provisions set out for all workers, the provisions below shall apply to workers who wear personal attire:

- a) Business or business casual standards shall apply, as appropriate for the worker's responsibilities. This is attire that is not as formal as a suit and tie, dress, skirt and blouse, etc. Business casual does not mean that anything goes but rather that less formal professional attire is permitted. The attire promotes a professional environment. Please refer to the table below for examples of appropriate and inappropriate attire. Note that the table is not intended to provide an exhaustive list of examples but rather to serve as a guide.

Appropriate	Inappropriate
<ul style="list-style-type: none"> <li>Business or business casual jackets, sweaters, shirts (e.g., a polo shirt, golf shirt, button down shirt, etc.) or blouses (that are not too revealing).</li> <li>Business or business casual pants such as khakis, cords, trousers, linen pants, dress pants, capris, or Bermuda- or walking/golf-style shorts with a hemline within one palm width of the top of knee.</li> <li>Business or business casual dresses or skirts with a hemline within one of your own palm widths of the top of knee.</li> <li>Volunteers: white top with blue RVH vest or apron (and exempt from jeans provision – see FAQ).</li> </ul>	<ul style="list-style-type: none"> <li>Sweat/yoga/spandex clothing (e.g., gym/workout/ sport/yoga attire), overalls, casual athletic shorts.</li> <li>Tube or spaghetti-strap tops.</li> <li>Any faded, torn or visibly soiled clothing.</li> <li>Jeans.</li> <li>Any sheer/see-through clothing (when there isn't a layer beneath it).</li> <li>Any clothing with large logos or political, suggestive or potentially offensive language or images of any kind. Exceptions shall be made for RVH-approved health promotion or other healthcare-specific campaigns.</li> </ul>

## 3. WORKERS WHO WEAR SCRUBS OR UNIFORMS

In addition to the provisions set out for all workers, the provisions below shall apply to workers who wear scrubs or a uniform:

- a) All uniforms or personal scrubs shall be clean (fresh daily), fit properly, allow for ease of movement and unrestricted performance of typical work duties, and be in good repair. It is preferred that these not be worn to and from RVH property nor

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be worn in public places off of RVH property.


- b) Where applicable, RVH-issued uniforms shall only be worn while on duty.
- c) Facial hair shall allow for the safe and secure use of N95 (or more protective) respirators, where applicable (or ready access to a razor shall be ensured to shave respirator contact points on the face when required). Occupational Health and Safety shall advise on the appropriate type and use of respiratory protection for those seeking a religious exemption regarding facial hair.
- d) Jewellery, including facial and ear piercings, shall be such that they are worn tight to the body and do not pose an entanglement or pulling hazard while performing typical work duties. Medic-alert jewellery shall be exempt.

**4. AND ALSO PERFORM DIRECT PATIENT CARE**

Whether wearing personal attire, scrubs or a uniform, all workers who also perform direct patient care (as previously defined) and EVS Aides shall also adhere to the following:

- a) Sleeves shall be sufficiently short (i.e., bare below the elbow) in order to promote good hand hygiene techniques and to prevent potential cross-contamination. Hoodies, warm up jackets, lab coats and long sleeve shirts shall not be worn when providing care, transferring patients or in an area/situation where one may be called upon quickly to provide care (i.e., interprofessional stations).
- b) Personal protective equipment (e.g., yellow isolation gowns, surgical/procedure masks, gloves, etc.) shall not be worn outside of patient care areas or for purposes other than following isolation and/or occupational health and safety protocols (e.g., when transporting a patient on precautions from one area of the hospital to another).
- c) Hand jewellery and watches shall be limited to a smooth band without projections, etchings or stones in order to prevent patient injury and/or perforation of gloves.
- d) If rings and watches are worn, they shall be washable, with no crevices, and shall be properly cleaned before and after each patient contact.
- e) Artificial fingernails shall not be worn at any time while working. Natural nails shall be clean, well-cared for and shall not show past the end of the finger. Fingernails are to be kept polish free.
- f) Hair shall be worn in such a way that it does not obscure vision or come into contact with the patient. If hair is shoulder-length or longer, it shall be pulled back and secured away from the face. It shall be neat and clean.
- g) Skin shall not be bare (exposed) below the waist. The personal attire or scrubs or uniform shall provide an adequate barrier against the risk of exposure to a biological, chemical, physical, or radiological hazard.
- h) Ties and bracelets (with the exception of medic alert bracelets) shall not be worn.
- i) Additional layers (including long-sleeved items) may be worn to provide additional warmth when not providing direct patient care but shall be removed while performing direct patient care. These items shall be clean and laundered regularly.
- j) Workers who wear laboratory coats shall adhere to department-specific policies.



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Please refer to the companion Dress Code FAQ for further details on the above.

### Equipment

RVH Identification Badge, SMART badge and applicable personal alert device.

### **CROSS REFERENCES:**

Any departmental requirements that supersede the Dress Code as a result of increased OHS and/or public health requirements shall be observed.


Corporate Administrative Policy and Procedure (2018) *Footwear*

Corporate Administrative Policy and Procedure (2018) *Scent Reduction*

Corporate Administrative Policy and Procedure (pending) *Service Provider, Contractor and Vendor Health and Safety*

Corporate IPAC Policy and Procedure (2018) *Personal Protective Equipment in Infection Prevention and Control*

Departmental Laboratory Policy and Procedure (2013) *Protective clothing and equipment*

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