

## QUINTE HEALTHCARE CORPORATION

## Consent to Participate in a Telemedicine Consultation Checklist (Telemedicine Practitioner or Delegate to initial and sign)

Telemedicine	Initials	Comments
Information Categories		
Orientation		
Orient patient to the		
telemedicine location,		
equipment, and staff.		
Confidentiality/Privacy Assure patient that no other		
parties are watching		
consultation.		
Video Taping		
Assure patient that the session is		
not being videotaped.		
Communication Issues		
Explain sound delay.		
Contingency Management		
a) Care provider may determine		
the need for an in-person		
assessment. b) Patient has right to refuse to		
participate and right to decline		
the service at any time.		
Opportunity for questions		
and feedback		
Consent		
Patient or substitute decision		
maker verbally consents to		
participate in telemedicine		
consultation.		
Follow up instructions		

Signature:\_\_\_\_\_

(Telemedicine Practitioner or delegate)

Date:



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## **Checklist Rationale**

- Provide orientation to the telemedicine location, equipment, and staff.
  o Introduce patient to care provider(s) at remote end.
  o Explain equipment camera movement, microphone, PIP
- Confidentiality/Privacy
  - o Assure patient no other parties watching consultation. o All participants to be 'on camera' at least initially.
  - o Videoconference is real time and not recorded.
- Video Taping

o Explain to patient 'real time' nature of telemedicine video conferencing. o Assure patient that sessions are not taped.

- Communication Issues
  - o Sound delay
  - o Waiting your turn to speak
  - o Normal speaking voice
- Contingency Management

o Care provider may determine the need for an in-person assessment. o Right to refuse to participate and right to decline the service at any time

- Opportunity for questions and feedback
  - o Ask patient if they have any questions about the TM event.
  - o May ask patient to participate in a satisfaction survey.
- Patient verbally consented to participate in telemedicine consultation o Documentation in patient record as per college / facility standards.
- Technology failure / contingency planning o Inform patient of contingency planning on an as-needed basis.
- Follow up instructions

o Inform patient of additional appointments / test / communication with primary care provider as per the clinic's current process / clinical protocol.